

State law library of Montana

Tidbits from FY06

- **1,889 extensive research requests answered; more requests for legislative and statutory information than for court and case information.**
- **2/3 of service is for lay people (non law trained)**
- **Newsfeed averages 200 hits per day**
- **Website averages over 2,583 visits per day, with an average visit of over 15 minutes**
- **186, 000 hard copy volumes held; access to thousands more through licenses to electronic products**
- **11, 754 items used**
- **1,060 copy requests filled, for 37,389 pages**
- **14,050 items reshelfed**
- **985 items discarded**

The State law library of Montana: A Hybrid law library

Savings:

- ✓ Fewer books to be shelved or bound
- ✓ Several people at one time can use the same item
- ✓ Fewer hidden or incorrectly shelved books
- ✓ Less time for filing looseleaf services
- ✓ Printing from electronic sources is quicker than photocopying from books
- ✓ Efficiency and convenience for the user at the desktop

Hidden Costs:

Increases to Infrastructure

- ✓ Network
- ✓ Hardware
- ✓ Software
- ✓ Printing
- ✓ Maintenance

Administrative Costs

- ✓ Contract negotiations
- ✓ Change management
- ✓ Budgeting
- ✓ Oversight

Reference: Number of questions decreases; training increases

Staff Overall: Higher, better trained level of staff involvement is required

